

Children's Health Survey Results

Summary and Proposed Goal Statements and Areas for Focus

I. SUMMARY

A. The following focus areas were identified. An asterisk (*) indicates multiple respondents identified the focus area. Topics not identified by multiple respondents are listed and may require additional discussion by committee members to inform the goals and focus areas.

Priority System Role: Access to quality healthcare coverage and services

Access to Healthcare

- Analyze AHCCCS data and work with managed care plans to understand where there are gaps, opportunities for access to care*
- Partner with AHCCCS on strategies to reduce churn of families in and out of coverage and address opportunities*
- Maintain momentum on coverage and increase children enrolled in AHCCCS, CHIP, Marketplace/Commercial plans*
 - Promote community resources available that help with coverage
 - Assistor organizations are needed but resources are needed
 - Work to ensure plans are available and affordable
- Increase children accessing healthcare through a medical home*
- Use telehealth to expand access in underserved areas

Health literacy

- Promote health literacy among families, particularly around oral health, health insurance (for example, plan utilization and EPSDT)*
 - Consider care coordination setting as area to provide health literacy

Quality healthcare

- Ensure strong essential benefits package is available for kids, including care coordination and integrated package of physical, behavioral health, and oral health*
- Use care coordination to enhance medical and dental homes for kids and promote screenings and services*
 - Target children with special needs
 - Target Native children by also including Indian Health Services, Tribal Health Organizations in the care planning process for Native children. Ensure strong referral network where children are followed up on
- Support groups that help families transition in and out of health homes

Systems building

- Bridge divide between medical environment and community resources and supports*
- Increase coordination between service agencies*
- Advocacy to help ensure strong coverage and benefits for kids
- Approach funding through a systems perspective
- Ensure robust network of providers serving children

Prioritized System Role: Early screening and intervention

Education and outreach on resources around screening, interventions, and supports

- Target population should include parents
- Explore partnerships with school districts, Child Find and other groups working with young children where families who have children with developmental concerns can be linked to supports.*
- Promote EPSDT/Well child visits, developmental screening, sensory screening, oral health screening, and align to Academy of Pediatrics Bright Futures recommendations
- Outreach and education to families must be ethnic/culture specific and community-based

Conducting screening

- Developmental and autism screening
- Early screening and intervention should incorporate better screening of non-medical determinants of health and linking identification to community programs*
- Coordination of screening services so there is no duplication between physician and other groups working in child care environments, for example*

Intervention and coordination

- Improving effective methods of linking the process of screening to clinical evaluations and treatments of conditions
- Consider using telehealth to support areas that have resource shortages and long waiting periods

Systems building

- Work with interagency partners to try and streamline eligibility criteria to allow for quick determinations and referrals
- Build workforce and capacity of staff in early care environments so that they can refer, conduct and provide supports for screenings

Areas NOT to Focus on:

- Marketing of Marketplace plans and Medicaid plans
- Do not create another referral system for mental health, work through AHCCCS MCOs

II. Proposed Goal Statements and Areas of Focus by Priority System Role

DESIRED SYSTEM OUTCOME	All children have access to high quality preventive and continuous health care, including physical, mental, oral, and nutritional health.	
CONDITIONS TO BE MET	Children and families have access to high quality, affordable health care coverage and services, including services that contribute to healthy births.	All children are provided access to early periodic screening and diagnosis to identify physical, mental, and developmental health issues and, if necessary, follow-up treatment/services are provided.
PRIORITY SYSTEM ROLES	Access to Quality Health Care Coverage & Service – Collaborate with partners to increase access to high quality health care services (including oral health and mental health) and affordable health care coverage for young children and their families.	Early Screening & Intervention - Collaborate with partners to increase awareness of and access to a continuum of information, support, and services for families and their children who have or are at risk of having developmental, physical, and/or mental health issues.
PROPOSED GOALS	<p>GOAL 1 To increase Arizona children birth through five with access to preventive health services, including oral health and mental health</p> <p>GOAL 2 To increase Arizona children birth through five that are receiving healthcare through a medical and dental home</p> <p>GOAL 3 To increase the number of parents and caregivers of Arizona children birth through five that understand how to enroll, retain, and use health coverage benefits for a child’s optimal health and development</p> <p>GOAL 4 To improve the system of health care for Arizona’s children birth through five</p>	<p>GOAL 1 To increase Arizona children birth through five receiving appropriate developmental and health screening</p> <p>GOAL 2 To create, sustain, and expand the development of coordinated statewide and community based systems to identify and serve children with physical, mental, and/or developmental health needs</p> <p>GOAL 3 To increase Arizona children birth through five that are getting appropriate supports, intervention services based on screenings</p>
PROPOSED AREAS OF FOCUS <i>These focus areas include topics identified through the Children’s Health Committee survey and Task Force opportunities.</i>	<ul style="list-style-type: none"> • Assist with health insurance outreach, enrollment and literacy (1,2,3) • Collaborate with AHCCCS and managed care plans to conduct analysis of data on utilization of healthcare services, including EPSDT. Use data to guide work on children’s access to care. Leverage flexibility within Medicaid reimbursement to help support services such as home visitation, physical health, and mental health services, particularly at risk families. Partner with AHCCCS on issues affecting children. (1,2) • Support medical homes providing care coordination services for children who have complex needs with focus 	<ul style="list-style-type: none"> • Coordination of developmental, autism, and sensory screening services (1) • Telehealth services for shortage areas (3) • Provide and coordinate information for families, providers working with young children on importance of appropriate developmental screening, where/how to conduct, and where to get help. (1,2,3) • Connect appropriate services and interventions to families that have received screening and need assistance (3) • Partner with Arizona Academy of Pediatricians, pediatric and family practices to ensure children are receiving appropriate screenings during well visits and appropriately

	<p>on social determinants (3,4)</p> <ul style="list-style-type: none"> • Explore ways to help rural and tribal children better access services such as lay health workers, telehealth, transportation, workforce and help build capacity of local areas (1,2) • Support system partners in promoting EPSDT and robust network of providers for children (1, 2, 4) • Coordination of programs, funding, and care delivery for children among state agency partners, managed care plans, IHS, and other partners working with children birth through five. (4) • Identify how to embed integrated care in early childhood education settings. Bring partners together to explore/define what an integrated system of care looks like (4) • Partner to help families navigate health reform impact on children's health and increase the health literacy of families so they can effectively advocate within the health system for timely, appropriate, and coordinated care for their children. (4) • Continue efforts to improve children's oral health. (1,2,3) 	<p>referred for evaluation and connected to appropriate services and treatment. (1,2,3)</p>
<p>MEASURES OF SUCCESS</p>	<p><i>Intentionally Left Blank</i></p>	<p><i>Intentionally Left Blank</i></p>